

## **TERMS OF SERVICE**

Kwik Pass provides its services to you subject to the following terms & conditions, which you accept by using the service.

Last update: 09.11.2021

- 1. All services are provided by Kwik Pass (the company), and are on an 'as is' and 'as available' basis with no warranties of any kind. This does not affect your statutory rights.
- 2. By acquiring our services and providing us with your driving license number, you agree to us login to the DVSA website and for tests cancellations.
- 3. The company has no affiliation with the Driver and Vehicle Standards Agency (DVSA).

Subscription to this service does therefore not guarantee to find you an earlier test date.

- 4. We don't guarantee that you will receive notification for every test cancellation that happened.
- 5. You agree to the payment of £65 Admin Charges on top of the DVSA FEE (£62 Weekday Test and £75 Weekend Test)
- 6. The learner driver is responsible for turning up to the driving test, taking the correct documents and ensuring that the car they use is suitable for the test. We cannot be held responsible for any tests cancelled due to reasons that are the responsibility of the learner driver or their driving instructor including, but not limited, to the above learner driver responsibilities.
- 7. We are not responsible for cancellations that occur by the DVSA such as but not limiting to weather, traffic and examiner availability.
- 8. As per the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013, you are entitled to cancel your purchase and request a full refund of your payment, within 14 days from purchase, as long as the service is yet to begin. The service starts as soon as we start searching for practical tests for you, which will normally start soon after payment and entry of your preferences.
- 9. We will record details of usage of the service including, but not limited to, your personal details provided at the time of taking out the services, search times, dates and times that are found.
- 10. By giving us your details you agree to us passing your information to the DVSA in order to check for earlier tests for you.

All details will be held by us in accordance with the Data Protection Act.14.